

	Appendix A Quality Manual QUALITY POLICY	Rev. B
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REV.	DATE	DESCRIPTION
A	JULY 2022	First release
B	MAY 2025	Updating guidelines

The General Management of O.M.F.B. S.p.A. hereby establishes and signs this commitment to develop and implement an Integrated Quality Management System compliant with the requirements of the standards:
UNI EN ISO 9001:2015 – IATF 16949:2016

Our primary strategic objectives are to maintain full satisfaction of our customers' implicit and explicit needs.

In this regard, the General Management intends to adopt a management policy aimed at promoting and supporting activities focused on achieving the following fundamental goals for the 2025-2027 three-year period:

- Ensure full customer satisfaction, including compliance with Customer Specific Requirements (CSRs) and all implicit/explicit requirements through the constant improvement of business processes and products;
- Maintain the highest level of customer service, by strictly adhering to requested delivery dates and quantities;
- Increase production efficiency by reducing internal scrap, customer complaints, and costs related to non-conformities;
- Adopt a "lessons learned" policy to drive the improvement of internal processes;
- Promote and maintain a continuous improvement process regarding operational performance and the Company's production structure/technology through the acquisition of new process "know-how" (machinery, automation, tooling, and equipment);
- Define and implement Corporate Social Responsibility (CSR) policies, including anti-corruption policies, an employee code of conduct, and a "whistle-blowing" policy;
- Guarantee environmental protection and the safety of products, personnel, and production assets;
- Ensure company profitability and success alongside performance improvement.

To facilitate the achievement of these results, the General Management of O.M.F.B. S.p.A. undertakes the following tasks:

- Pursue continuous improvement of the effectiveness and efficiency of its processes and services, keeping the Quality Management System aligned with UNI EN ISO 9001 and IATF 16949 standards;
- Promote effective monitoring and management of any non-conformities (internal and external) and maintain a constant focus on defect and risk prevention (aiming for "zero defects" and "zero risks");
- Guarantee a prompt response to customer needs regarding the development time of new products/processes, reducing time-to-market and increasing the quality of the product/service provided;
- Promote the use of appropriate and innovative technologies to improve the efficiency and effectiveness of production processes.

The General Management considers the active participation of all personnel to be of fundamental importance and, to this end, intends to ensure the widest dissemination of this Policy. Simultaneously, all Department Heads are expected to ensure, within their respective areas of competence, the full operational implementation of the Quality Management System, so that every collaborator is aware of their role and importance in achieving the company's objectives.

The General Managemente Amedeo Bianchi