

	Appendix A Quality Manual QUALITY POLICY	Rev. A
		15/07/2022
		PAGE 1 / 1

REV.	DATE	DESCRIPTION
A	JULY 2022	First release

O.M.F.B. S.p.A. General Management has established and undersigned the present commitment to develop and implement an Integrated Quality Management System compliant with the requirements detailed in regulations **UNI EN ISO 9001:2015 – IATF 16949:2016**

The primary strategic objectives of our company are to continue to entirely satisfy the implicit and explicit needs of our customers.

As such, the General Management proposes to adopt a line of management conduct which will allow for the promotion and support of activities aimed at reaching the following fundamental objectives for the years 2022-23-24:

- Ensure the complete compliance with the legal requirements regarding workplace safety, accident prevention, respect for the environment and health regulations for the prevention of the spread of COVID-19;
- Improve and strengthen the image of the Company by manufacturing and delivering products to customers that always meet their requirements, CSR and are defect free;
- Maintain the highest level of customer service, respecting dates and quantities of deliveries requested;
- Increase production efficiency by reducing internal waste, customer complaints and costs related to non-compliance;
- Adopt a lesson learned policy for improving internal processes;
- Promote and maintain active a continuous improvement programme of operational performance and of the structure / productive technology of the company through the acquisition of new process know how (machines, automation, tools and equipment);
- Define and implement Corporate Responsibility policies including anti-corruption policies, a code of conduct for employees, and even ensuring a “whistle-blowing” policy;
- Create and maintain a process for Company information sharing, both internally and externally, even via IT systems.

In order to facilitate the achievement of these results, O.M.F.B. S.p.A. General Management undertakes to:

- Decide, with the collaboration of internal Managers (and to periodically review) all measurable objectives to reach in terms of the operational management of the fundamental areas of the organisation;
- Establish the most appropriate monitoring methods so as to consistently ensure the level of completeness of the established targets;
- Make the necessary resources available to carry out and monitor the activities and their continuous improvement;
- Communicate internally the intentions and objectives of the company, by distributing this Quality Policy, in such a way that it is understood and upheld at all levels of the organisation.

The General Management considers the participation of all members of staff of fundamental importance and for this purpose intends to spread this policy as much as possible; at the same time, the expectation is that all Managers in the organisation ensure for their own areas of responsibility that the Quality Management Systems are implemented operationally and that all members of staff are aware of their role and of their importance in order to reach company goals.



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